

**IMPORTANT INFORMATION - Please read carefully before making a claim**

**General Claim Conditions**

- Claims must be made promptly within 30 days of first becoming aware of the fault.
- Terms and conditions other than those listed below may apply - Consult the warranty documentation for details.
- The owner must be prepared to deliver the vehicle along with the original warranty documentation to a nominated repair centre for assessment.

**External Paint Protection Claims**

- Before making a claim please be aware that this warranty **does not** cover swirl marks, stone chips, surface rust, abnormal chemical fallout, overspray or spillage of any type, scratching, abrasions or paint imperfections such as paint flaking, peeling foreign matter in paint, orange peel appearance, clear coat separation, cracking, vandalism or neglect.
- If marks or stains persist after cleaning first contact a professional car detailer or panel shop.

**Interior Fabric Protection Claims**

- Before making a claim please be aware that this warranty **does not** cover stains, soiling or damage caused by acid, dye, inks, bleaches, solvents, gum, paint, burns, tears, rips, vandalism or neglect.
- If a stain persists after cleaning first contact a professional upholstery cleaning company.

**Interior Leather and Vinyl Protection Claims**

- Before making a claim please be aware that this warranty **does not** cover stains, soiling or damage caused by acid, dye, inks, bleaches, solvents, gum, paint, burns, tears, rips, cracking, vandalism or neglect.
- If a stain persists after cleaning first contact a professional upholstery cleaning company.

**Chemical Rust and Sound Proofing Claims**

- Before making a claim please be aware that this warranty **does not** cover the exhaust system, drive train, brake calipers, chrome plated trim, heat exchangers, bumpers, battery acid related corrosion, fitted after market accessories such as luggage racks, tow bars, vehicle load areas (i.e. utility), rust due to defective workmanship and materials in the manufacture of the vehicle, areas affected by damage due to collision or poor repair, fire, surface rust and rust occurring as a consequence of continuous salt water immersion, sole beach use or use in harsh environs such as mining and industrial sites.

**CECI Electronic Rustproofing System Claims**

- Before making a claim please be aware that this warranty **does not** cover the exhaust system, drive train, brake calipers, chrome plated trim, heat exchangers, bumpers, battery acid related corrosion, fitted after market accessories such as luggage racks, tow bars, vehicle load areas (i.e. utility), rust due to defective workmanship and materials in the manufacture of the vehicle, areas affected by damage due to collision or poor repair, fire, surface rust and rust occurring as a consequence of continuous salt water immersion, sole beach use or use in harsh environs such as mining and industrial sites.

**Window Film, Security Film and Glare Strip Claims**

- Before making a claim please be aware that this warranty **does not** cover scratching, chipping or tearing of the film by any cause.

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**If in consideration of the above you believe you have a valid claim please complete and return the claim form below along with a copy of the vehicle registration papers and any photos that support your claim.**

**If you are unsure or require further information please call 9445 1344**

# WARRANTY CLAIM REQUEST FORM

E-MAIL: [receptionwa@motorone.com](mailto:receptionwa@motorone.com) or FAX: (08) 9445 0990

**CUSTOMER DETAILS**

NAME:	
ADDRESS:	
PH: (H)	
PH: (W)	
FAX:	
MOBILE:	
E-MAIL	



VEHICLE MAKE/MODEL:	
VEHICLE YEAR:	
VEHICLE COLOUR	
VEHICLE REGO:	
DEALERSHIP	
DATE PRODUCT APPLIED:	

**Below Are 4 Separate Warranties. Please Select The One You Have And Fill In The Relevant Warranty Numbers Then Tick Which You Are Claiming On (1 Warranty Only)**

**Products/Treatments Applied To Vehicle**

**FIFTH DIMENSION**

	<u>Warranty No.</u>	<u>tick</u>
REGISTRATION FORM CUSTOMER NUMBER		
WITHOUT LEATHER NUMBER		
WITH LEATHER NUMBER		

Note: Warranty No. is 4 - 5 Red Digits on the top of the warranty card.

**X-PACK**

	<u>Warranty No.</u>	<u>tick</u>
REGISTRATION FORM CUSTOMER NUMBER		
PAINT PROTECTION:		
VINYL CONDITIONER:		
LEATHER PRESERVER:		
CARPET& FABRIC PROTECTION:		

Note: Warranty No. is 4 - 5 Red Digits on the top of the warranty card.

**DEFENSE PAK**

	<u>Warranty No.</u>	<u>tick</u>
REGISTRATION FORM CUSTOMER NUMBER		
FABRIC PROTECTION:		
VINYL PROTECTION:		
LEATHER PROTECTION:		
PAINT PROTECTION:		
GLAZE GUARD:		
ENVIROSHIELD:		
RUST:		
COMPUTERISED ELECTRONIC CORROSION INHIBITOR:		

**MING**

	<u>Warranty No.</u>	<u>tick</u>
REGISTRATION FORM CUSTOMER NUMBER		
PAINT FINISH:		
FABRIC PROTECTION:		
RUST PROOFING:		
VINYL/LEATHER:		
ENVIROSHIELD:		

<u>Office Use Only</u>
Date Received: _____
Date Contacted: _____
Customer ID#: _____

**BRIEF DESCRIPTION OF CLAIM - (INCLUDING BIRD MARKS, STAINS, FADING, TREE SAP, RUST, BAT DROPPINGS) :**

DATE OF LAST INSPECTION -	
LOCATION OF INSPECTION -	